

ARIVELA transforms
manual processes into
streamlined **digital workflows**.



Your Field Service Management Solution.

Optimize your field operations with **Arivela**

Digitize, monitor and empower your field teams.

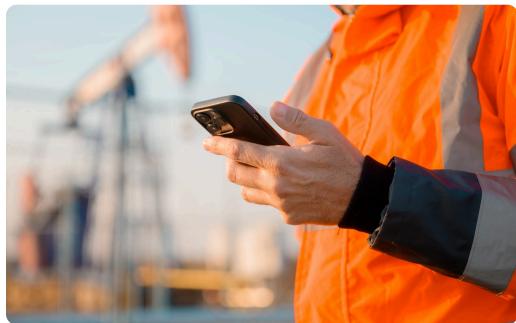
In today's highly competitive business environment, empowering your field teams is key to delivering high-quality customer experiences.

ARIVELA equips employees with real-time data, analytics, and reporting tools that help them work smarter, make faster decisions, and stay connected wherever they are. By bridging the gap between office and field teams, **ARIVELA** fosters collaboration, accountability, and seamless service delivery.

As a result, your teams are more engaged, your customers benefit from faster and more transparent interactions, and your operations become more eco-friendly, efficient, and scalable—ready to grow with your business needs.



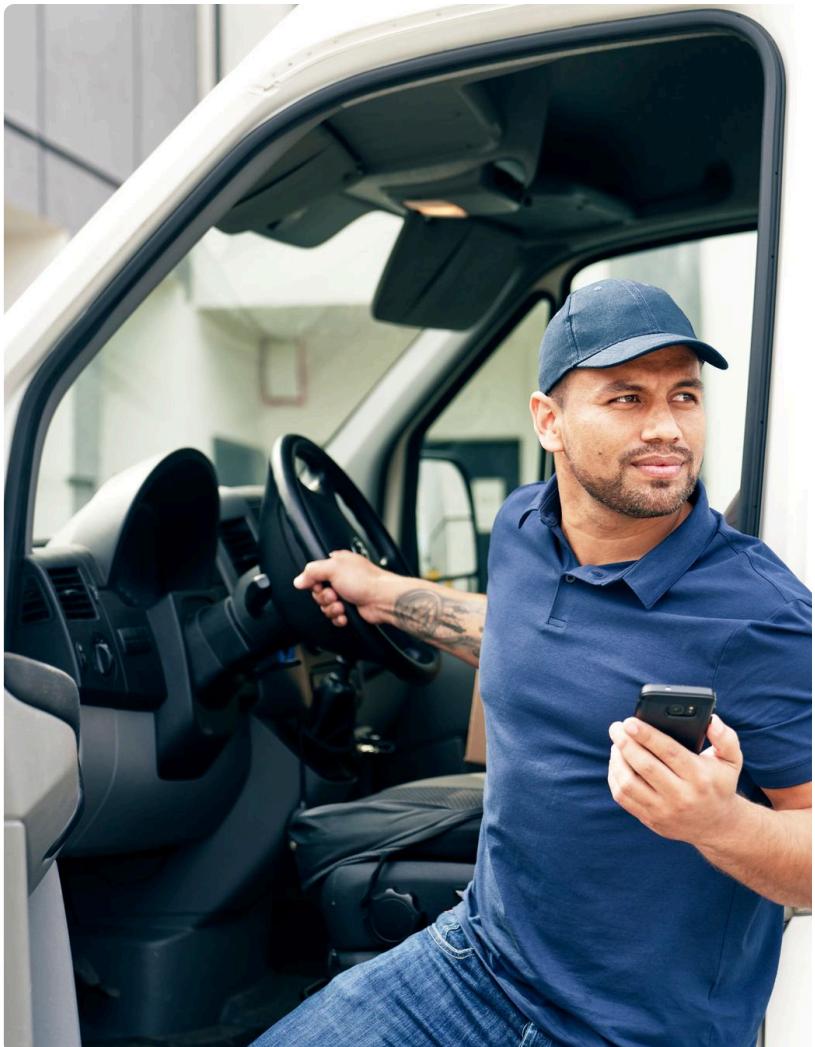
Why digitalise your field operations?



Digitalising your field operations enables your teams to work smarter, faster, and more accurately while delivering a **better experience** to your customers.

ARIVELA centralises all field activities in one platform, capturing critical data at the source such as photos, geolocation, and customer signatures. This ensures real-time visibility, reduces errors, and supports faster, data-driven decision-making.

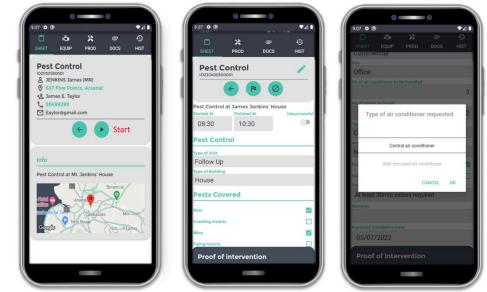
By replacing manual, paper-based processes with intuitive digital workflows, **ARIVELA** improves productivity, streamlines operations from pre-sales to after-sales, and empowers field teams to deliver consistent, high-quality service.



Functionalities

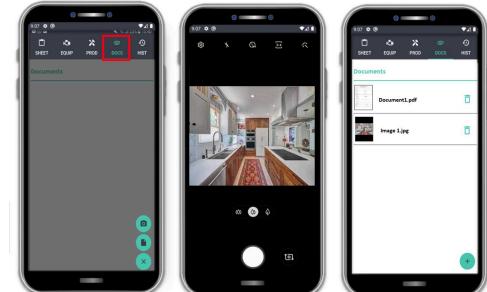
Automatic data synchronization from the field

- Geolocation for precise tracking
- Access your information anytime, anywhere
- Online & offline capabilities



Digital proof of intervention

- Capture customer digital signatures
- Attach photo to interventions

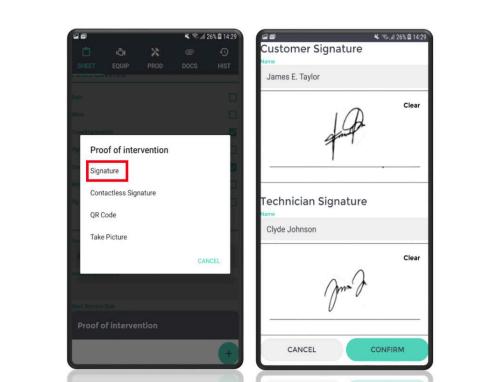


Field force tracking & monitoring

- Planning management
- Online real-time monitoring of field teams
- Multiple workflows management

Notification services to enhance customer experience

- Smooth communication and collaboration between teams, customers, and management



Reports and dashboards

- Centralised dashboard for faster, informed decision-making
- Full intervention history accessible for each customer.

Tangible benefits

Enhanced Operational Efficiency

Streamline operations by transitioning from paper-based processes to eco-friendly digital workflows.

Effortless Information Capture

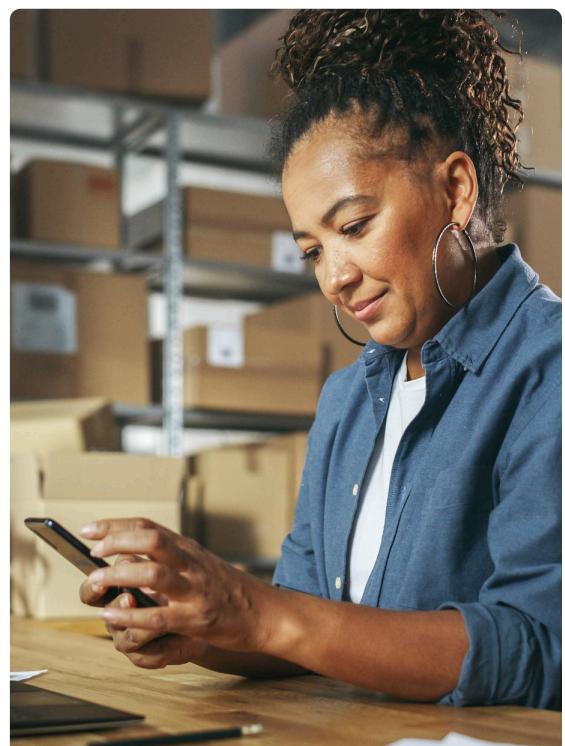
Simplify data collection by effortlessly capturing crucial information such as photos, precise geolocations, and customer signatures.

Real-time Communication and Monitoring

Facilitate collaboration among teams, customers, and management. Monitor field activities and ensure swift response to changes or updates.

Customizable Form Management

Effortlessly manage multiple types of forms within a unified platform, tailoring each to specific operational requirements.



Experience the future of Field Service Management.

Get in touch with our team today.



Email Us

platform@frci.net

Location

1st floor, The Hub, Industrial zone, Phoenix, Mauritius

Call Us Now

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